Monday - Friday, 8:30 AM to 8 PM (ET)

Office of Operations, Security, & Preparedness
Office of Emergency Management and Resilience

The Department’s Fourth Mission:
Ensure Preparedness to Provide Services and Protect People and Assets Continuously and in Time of Crisis

Assistance Outside of VA

Federal Disaster Assistance:
www.disasterassistance.gov

Disaster Assistance by Federal Agency:
go.usa.gov/xXcJU

Disaster Recovery Center Locator:
go.usa.gov/xXczA

American Red Cross Disaster Relief & Recovery:
www.redcross.org/get-help

State Emergency Management Agencies:
go.usa.gov/xXczs

Let us know!
Update your address?

On-line: https://go.usa.gov/xXr8W

By Phone: (800) 827-1000

Monday - Friday, 8 AM to 9 PM (ET)

By Mail: VA Form 20-572

Request change of address/Cancellation of Direct Deposit
Veterans Benefits

Veterans Home Loans

Natural Disasters Guidance for VA Borrowers:

[Link to guidance]

Special Relief Following a Natural Disaster:

[Link to relief information]

Find VA circulars concerning:

- Current Disaster Guidance
- Forbearance Requests
- Moratorium on Foreclosures
- Late Charge Waivers
- Credit and VA Reporting
- VA Home Loan Information

VA Home Loan Management:

[Link to VA home loan management]

Monday - Friday, 8:30 AM to 4 PM (ET)
(877) 827-3702

Direct Home Loans for Native Americans:

[Link to Native American programs]

VA Guaranteed Home Loan Program:

[Link to guaranteed home loan program]

Specially Adapted Housing Grant:

[Link to housing grant]

Gateway to Benefit Information

eBenefits:

[Link to eBenefits]

Veteran Students

Beneficiaries using:

- Chapter 33 (Post 9/11 GI Bill) or
- Chapter 35 (Survivors and Dependents Educational Assistance Program): As long as the enrollment was submitted prior to the incident, no further action is necessary to receive continued payment.

Beneficiaries using:

- Chapter 30 (Montgomery GI Bill - Active Duty),
- 1606 (Montgomery GI Bill -Selected Reserve), or
- 1607 (Reserve Educational Assistance Program (REAP)): Continue to verify attendance until further notice as if the school did not close; doing this will ensure that payment is not affected.

Education Call Center:

Monday - Friday, 8 AM to 7 PM (ET)
(888) 442-4551

Regional Benefits Office Locator:

[Link to location]

Student Attendance Verification:

[Link to verification]

Employment Assistance

Vocational Rehabilitation and Employment (VR&E):

[Link to VR&E]

Burial & Memorial Benefits

National Cemetery Administration

Veterans Benefits Administration

Burial Benefits:

[Link to burial benefits]

National Cemetery Scheduling Office:

[Link to scheduling office]

Monday - Friday, 8 AM to 7:30 PM (ET)
(800) 827-1000

Or visit your local VA Regional Benefits Office to request a paper check.

Federal Benefits Book

Benefits for Veterans, Dependents, and Survivors:

[Link to benefits]

Debt Management Center

Repayment, Offsets, Hardships, and Waivers:

[Link to debt management]

Pension Benefits Disaster Procedures:

If you cannot receive your Department of Veterans Affairs (VA) Pension or Dependency and Indemnity Compensation (DIC) VA has resources to assist:

Monday - Friday, 8 AM to 9 PM (ET)
(800) 827-1000

Or visit your local VA Regional Benefits Office to request a paper check.

Burial & Memorial Benefits

[Additional information]

Veterans Home Loans

[Additional information]

Veteran Students

[Additional information]

Employment Assistance

[Additional information]

Burial & Memorial Benefits

[Additional information]